

Welcome To

QPP
Live!



Quality
Insights

Quality Payment Program Support Center

Breaking News & Announcements



2017 Performance Feedback Reports

Updated 9/13/18

- One week ago, the Centers for Medicare & Medicaid Services (CMS) made revisions to 2017 Performance Feedback Reports.
- Changes were made due to known issues involving the ACI hardship exception, the Extreme and Uncontrollable Circumstance hardship exception, awarding credit for participation in the Improvement Activities Burden Reduction Study, and the addition of the all-cause readmission measure to the final MIPS score.
- You may see a slight change in your payment adjustment as a result of the reapplication of budget neutrality.
- **Quality Insights strongly encourages everyone to recheck their reports as soon as possible.**
- If you believe an error still exists, you should request a targeted review.
- For more information, please read the [CMS 2017 MIPS Feedback Statement](#).

Targeted Review Deadline Extended

- Due to issues already identified through targeted review, CMS has extended the deadline to allow clinicians additional time to review their updated 2017 Feedback Reports.
- Targeted reviews will now be accepted through **October 15, 2018 at 8:00 p.m. ET.**
- 2017 Feedback Reports will probably be updated again after all of the targeted review applications have been reviewed. This is necessary to maintain budget neutrality.
- The CMS Philadelphia Regional Office will be hosting a webinar about the 2017 MIPS Performance Feedback Reports on Thursday, October 4, 2018 from 11:00 am - 12:00 pm ET. [Register Here](#)
- [Targeted Review of 2019 MIPS Payment Adjustment](#)

Key Dates for 2018 Quickly Approaching

- **October 2, 2018:** Last day to begin a 90 day reporting period for the Promoting Interoperability (PI) and Improvement Activities (IA) categories
- **October 15, 2018:** Last day to request a 2017 targeted review
- **December 31, 2018:**
 - Last day to complete a Security Risk Analysis if submitting PI category
 - Last day to submit nomination for [2019 Virtual Group Reporting](#)
 - Last day to submit QPP Hardship Exception [Application](#) for PI category
 - Last day to submit Extreme and Uncontrollable Circumstances Hardship Exception [Application](#)

MIPS Audits Are Here

- CMS is currently contacting clinicians/practices to validate 2017 MIPS scores.
- Everyone should prepare for 2018 audits by using the newly released [MIPS Data Validation Criteria](#).
- Quality Insights created tools to highlight the documentation required for the IA and PI categories:
 - [2018 Documentation for IA Category](#)
 - [2018 Documentation for PI Category](#)

Newly Released CMS Resources

- [Eligible Measures Applicability \(EMA\) resources](#) 9/14/2018
- [MIPS Data Validation Criteria](#) 9/11/2018
- [Quality Benchmarks](#) 9/11/2018
- [CMS Web Interface & CAHPS for MIPS Survey assignment methodology](#) 9/10/2018
- [MIPS Measures and Activities for Anesthesiologists](#) (9/4/2018)
- [MIPS Measures and Activities for Cardiologists](#) (9/4/2018)
- [MIPS Measures and Activities for Radiologists](#) (9/4/2018)
- [Medicaid Other-Payer Advanced APM Determination List](#) (8/30/2018)
- [Eligible Clinician Initiated Submission Form](#) (8/30/2018)
- [Qualified Registries Qualified Posting](#) (8/27/2018)
- [Qualified Clinical Data Registries \(QCDRs\) Qualified Posting](#) (8/27/2018)

CMS Selects Clinical Champions From DE and PA

- CMS created a Clinical Champions Program to provide perspective on the value of the QPP, identify successes, challenges, and misconceptions, and offer insights to reduce administrative burden.
- Practice staff from two of the practices working with Quality Insights were selected to join the program.
 - **Cheryl Mongillo**, MBA, Practice Administrator at Family Medicine at Greenhill, Wilmington, DE
 - **Peggy Hamilton**, MSN, RN, Director, Quality Management at Einstein Physicians Montgomery in Norristown, PA

CMS Looking For Volunteers to Serve on IA Panel

- CMS is seeking feedback from stakeholders, consumers, patients and experts who can contribute direction and thoughtful input on the IAs.
- 10-12 people are being sought to form a new Technical Expert Panel (TEP).
- The nomination period closes at 5:00 p.m. PST on September 22, 2018.
- [Click here to download the TEP Nomination Form.](#)

Two 2018 MIPS Calculators Available

- **Great Plains QIN** released another updated version of its [2018 MIPS Calculator](#) for non-Advanced APMs and non-CMS Web Interface reporters on 9/11/18. This version includes the updated benchmarks CMS published on 9/11/2018.
- **Stratis Health** enhanced their [2018 MIPS Estimator](#) by including specialty quality measure sets, an improvement score for the quality category, the small practice bonus, and a self-rated score for the complex patient bonus.



Strategies to Improve MIPS Scores

Improvement Activity	Related Quality Measures
IA-PM-4 Glycemic management services	ID 117: Diabetes: Eye exam
	ID 163: Diabetes: Foot exam
	ID 001: Diabetes: HbA1c poor control (>9%)
	ID 119: Diabetes: Medical attention for neuropathy
Promoting Interoperability Measure	Related Quality Measures
<ul style="list-style-type: none">● Patient education● Patient generated health data● Provide patient access	ID 236: Controlling high blood pressure
	ID 373: Hypertension: improvement in blood pressure
	ID 398: Optimal asthma control
	ID 288: Dementia: caregiver education and support

Strategies to Improve MIPS Scores

Promoting Interoperability Measure	Related Quality Measures	Related Improvement Activity
<ul style="list-style-type: none"> Medication Reconciliation Health Information Exchange Clinical Information Reconciliation Send Summary of Care Request/Accept Summary of Care 	<p>ID 046: Medication reconciliation post-discharge</p> <p>ID 458: All-cause hospital readmission</p> <p>ID 374: Closing the referral loop: receipt of specialist report</p> <p>ID 130: Documentation of current medications in the medical record</p>	<p>IA-CC-11: Care transition standard operational improvements</p> <p>IA-CC-10: Care transition documentation practice improvements</p>

Cost Measure	Related Quality Measures
MSPB: Medicare Spending per Beneficiary	ID 374: Closing the referral loop: receipt of specialist report
	ID 130: Documentation of current medications in the medical record
	ID 046: Medication reconciliation post-discharge
	ID 458: All-cause hospital readmission

Upcoming Event

Why Health and Health Care Disparities Matter

Wednesday, September 26, 2018 - Noon to 12:30 p.m.

- Racial, ethnic, and socioeconomic disparities in clinical practices demonstrate that health care is not equitable. Disparities affect us all, not just the groups facing them. Quality Insights invites you to join us for this live webinar featuring guest speaker Knitasha V. Washington.
- Dr. Washington will discuss potential barriers to equity, and how diversity and inclusion within the person & family engagement infrastructure improves the collection of values, beliefs and preferences that shape decision making.
- [Register Here](#)



Meet Our Quality Insights QPP Specialists



Kathy Wild
Project Director

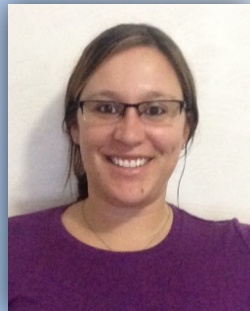


Shanen Wright
Associate Project Director



Amy Weiser
Lead Project Coordinator

Delaware

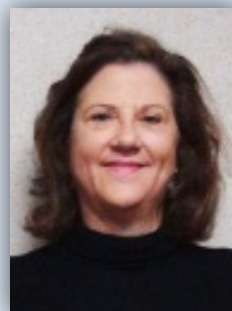


Rebecca Dase
≥ 16 clinicians



Roxanne Fletcher
≤ 15 clinicians

Louisiana



Lisa Sherman
≥ 16 clinicians



Maureen Kelsey
≥ 16 clinicians

New Jersey



Diana Haniak
≥ 16 clinicians

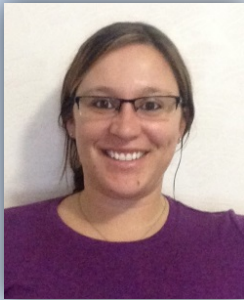


Andrea Phillips
≤ 15 clinicians

Email gpp-surs@tmf.org or call 844.317.7609
(practices with ≤ 15 MIPS clinicians)

Quality Insights QPP Specialists (cont.)

Pennsylvania



Rebecca Dase
≥ 16 clinicians



Joe Pinto
≥ 16 clinicians

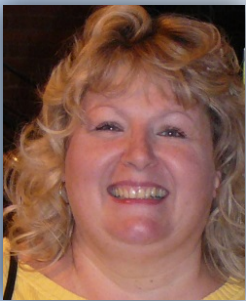
West Virginia



Julie Williams
≤ 15 clinicians



Debbie Hennen
≥ 16 clinicians



Lisa Sagwitz
≥ 16 clinicians



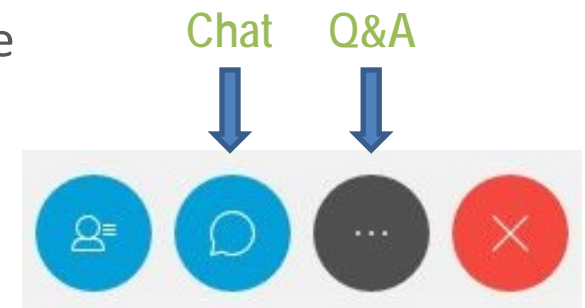
Shirley Sullivan
≤ 15 clinicians



Marvin Nichols
≤ 15 clinicians

Ask Questions Using Q&A

- Q&A Feature
 - Open the Q&A feature by dragging your mouse to the bottom of the screen and clicking on the **grey icon with the 3 dots** in the middle of it, and then select “Q&A” from the drop-down menu
 - Type your question in the Q&A feature that will now be open at the bottom right of your screen and then hit “**Send**”
 - Questions will be addressed in the order in which they are submitted
- Chat Feature
 - Open the Chat feature by dragging your mouse to the bottom of the screen and clicking on the **blue icon with the “speech bubble”** in it
 - The Quality Insights team will be posting resource links in the Chat box so **please do not submit questions here**



Ask Questions Verbally

- Once all of the questions that were submitted electronically through the Q&A feature are addressed, we will open the phone lines for attendees to directly ask questions to our team over the phone
- If you are not actively asking a question, **please mute your own phone line** in an effort to minimize background noise



Questions?



(((QPP))) *Live!*



Quality
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Quality Payment Program Support Center

Thank You for Joining Us

- **Quality Insights QPP Support Center**
 - For practices with **15 or fewer** eligible providers
 - Email: qpp-surs@qualityinsights.org
 - Phone: **877.497.5065**
 - Website: www.qppsupport.org
- **Quality Insights Quality Innovation Network (QIN)**
 - For practices with **16 or more** eligible providers
 - Email: kwild@qualityinsights.org
 - Phone: **877.987.4687, Ext. 108**
 - Website: www.qualityinsights-qin.org



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